

WORKSHEET 12: DESIGNING AN EFFECTIVE WEBSITE

1. What are your objectives for the website? (Make sure they fit with the overall communication objectives for the campaign.)

Objectives:

2. What specifically do you want people to do on your website?

a. _____

b. _____

c. _____

3. How does the website fit in with the other pieces of your social marketing strategy?

4. What characteristics do you want for your website's look and feel? What adjectives would you use to describe it?

5. What are some possible domain names for the website? Are they available?

6. What content will you include on the website?

7. What information should be front and center on the home page?

8. What are the main questions people ask about your campaign/issue? Turn these into a Frequently Asked Questions (FAQ) section.

9. What interactive and/or social elements will you offer on the website?

10. How will you integrate your social media activity from other sites into the website and vice versa?

11. How can you make the content shareable?

12. How will people find your site?

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13. Make sure you build in:

- Search engine optimization (so people can find your site)
- A descriptive, easy to remember domain name
- A way for people to contact you online
- Easy, intuitive navigation
- Clear, uncluttered site design
- “About Us” page
- Appropriate reading level
- Look and feel consistent with rest of campaign
- Privacy policy