**Scaling**
( <http://www.socialresearchmethods.net/kb/scaling.php> )

Information on several types of scales for data collection instruments, including Likert and Likert-type scales.

Suggested keywords for searching the Internet for additional sites with content related to Chapter 5:

* *collecting data*
* *collecting research data*
* *interview data*
* *Likert scale*
* *Likert-type scale*
* *observation data*
* *quantitative instruments*
* *reliability of quantitative data*
* *semistructured interview*
* *semistructured observation*
* *structured interview*
* *structured observation*
* *survey instruments*
* *triangulation*
* *trustworthiness of qualitative data*
* *unstructured interview*
* *unstructured observation*
* *validity of quantitative data*